

Help Line Numbers of JNPCT for DPD related issues

DPD section, JNPT for Registration and release of DPD containers:

022- 6781 5229 or 022 6781 5201
jnpctdpd@jnport.gov.in

Finance section, JNPT for Payment Related issues like PD account balance, Invoices, GST, activation of PD account etcc.:

022 6781 4107 or 022 6781 4548 or 6781 4097
finrevct@jnport.com or vidyasagarerugu@jnport.gov.in.

Port Community system (PCS) for payment transfer issues, PCS registration and change of PCS password:

9910716769 or 1800 115 055
support.ipcs@nic.in (PCS website - www.indianpcs.gov.in)

JNPT IT section for PCS Payment issues, PIN mismatch & approval for PCS registration related issues-

6781 5180 or 6781 5187 or 6781 5223
ctcctech@jnport.com or pcs@jnport.gov.in

Planning section for Cancelation of PIN / Pick up, location, updation.

022 - 6781 5019 or 022- 6781 5074.
planning@jnport.gov.in

Billing Disputes/wrong billing

022- 6781 5020
vesselbilling@jnport.gov.in

PIN System Link

http://59.185.252.75/eform13_import/
http://203.153.35.154:9082/eform13_import/
or go to www.jnport.gov.in – Customers - E-advise - Import E form 13

Website link for JNPT GST & PAN details

<http://www.jnport.gov.in/basicinfo.aspx>
