

## SAMAHARLAL NEHRU PORT TRUST

ISO 9001 : 2015 ISO 14001 : 2015 ISO 27001 : 2013 OHSAS 18001:2007

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## TRADE NOTICE

JNPT's Terminal Operating System N4 was unavailable w.e.f. 2200 Hrs. on 20.02.2022 due to system failure. This has severely affected container handling operations of our Terminal. To counter this situation, movement of import and export containers was allowed immediately from 21.02.2022 by adopting manual procedures. Nevertheless, Port has encountered certain difficulties in clearing the containers. Considering the difficulties faced by the Trade, Port shall waive off following charges attributable to unavailability of TOS System for the period 20.02.2022 to 07.03.2022.

- Dwell time charges for all the import and export containers which were handled from all container vessels for the period 20.02.2022 upto 07.03.2022.
- Shifting charges for DPD containers which were delivered to CFSs after change of code from DPD to CFS for the above period.
- 3. Shutout charges for the export containers handled for the above period.

All the Shipping Lines, CFS Operators, Importers and Exporters etc. are requested to take note of above and ensure that the benefit of above waiver is passed on to end customer i.e. importer / exporter.

This issues with the approval of the Chairman.

Chief Manager (Traffic)