

Minutes of the Port Customers' Meeting held on 15th October, 2025 at 1530 hrs. at Administration Building, Sheva.

The Port Customers' Meeting presided over by Chairman, JNPA was held on 15th October, 2025 at 1530 hrs at Administration Building, Second floor conference hall.

The list of the persons who attended the meeting is enclosed in Annexure -1 to the minutes.

Chairman welcomed all the representatives of stakeholders in the meeting. The Chairman advised to present the Port Performance.

- Chief General Manager (Traffic) presented Operational Performance for FY-2025-26(April to September). CM (T) informed the forum that, during the period between April to September 2020, JNPA handled 49.63 Million Tons of traffic, which is 10.79% growth that handled in the previous year during same period. It was further informed that Port handled 3.94 million TEUs of containers, which is 12.36% increase than the containers handled in the previous year during same period. Also, BMCT throughput is increased by 22.64% over the previous years, for the same period.

CM(T) also highlighted on vessel TRT components where there is improvement in Total TRT of the vessel as compared to last year. However, there is increase in idle time due to post completion delay which is increased from 9.7% to 10.7%.

- Chairman informed that JNPA has secured the 23rd position globally and No. 1 within India. JNPA has also been featured among the Top 20 Global Improvers in both 2020-2024 and 2023- 2024. Chairman thanked all the stake holders and terminals for their efforts and support in achievement of JNPA's global ranking from 96 to 23.

Regarding update on recent achievements, CM (T) informed that Truck Appointment System(TAS) has been developed by GTI to streamline container evacuation and enhance efficiency. Also informed that Universal E-Seal Reader developed by CPP for verifying e-seals on self-sealed export containers at entry gates. Chairman further added that this facility will be extended to CFS and terminal gates in future with nominal charges.

- Chairman also informed that JNPA is focusing on implementation of ONOP process which will be implemented across in all ports as per Ministry guidelines. Some documents which are not required will be minimize. This process will be helpful to the trade as a part of EoDB.

CM (T) further requested to raise issues which are very important.

- CSLA : Regarding DPD CFS import containers, CFS is nominated by the consignees and the containers are moved out by the CFS. Any delay happens, storage charges are raised by the terminals to the Shipping lines, just because they have PDA account running with them. Shipping lines are not involved in transportation of these containers from terminals to CFS.

CM(T) replied that this will be discussed with the terminals for proper solution.

- CFSAI : For the Containers ear-marked for scanning at M-Scanner in the terminals, in past few months there have been couple of instances, where drivers missed noticing on the EIR copy about Scanning marking and were allowed to be gated out by Terminals, whereas as Custodians they ought to have a check at the Gate Out. The issue is with 1-2 terminals whereas we understand other terminals system do not permit gate out as the Gate system raises a caution & drivers are instructed to proceed to the M-Scanner if driver inadvertently reaches the out gate without scanning.

CM(T) replied that this will be discussed with the terminals for proper solution.

- CFSAI: The issue of Seal mis-matching of import containers is faced in all the terminals i.e. with seal mismatches or missing seals post-movement, the details are not captured in EIR and only older details are available in EIR. This causes confusion and issues with Customs at CFS. In this discussions, MANSA representative informed that Shipping lines are receiving seal missing report from the terminals. Terminals are affixing their seal in this case. These reports are shared to importers too. Terminals are also informed that Seal report mail is generated to boarding office / Shipping line and concerned CFS.
- MANSA: In case of M scanning of import ICD containers, Shipping line has to deploy their trailers and complete scanning, gate In, gate Out procedure. Chairman informed that this is Custom process, and there may be information of consignment of very dangerous goods.

MANSA also suggested to appoint one common transporter to carry out transportation for scanning of import ICD containers.

- MANSA representative informed that there are cases of selection of Transshipment containers for scanning, whether it is required. Chairman informed that this matter will be discussed with JNCH separately.
- Transport representative informed that there is regularly vehicles are being stopped at Chandni Chowk whenever some events or functions are there. This is hampering the targets and whole planning of transportation movement.

In this regard, DGM(T) informed that JNPA has taken initiative to facilitate CFS movement. JNPA has distributed about 1250 stickers to CFS Association to display on their TTs to identify easily for the Police authority. But, unfortunately only 5 % of the vehicles were seen with these placards.

Chairman advised to co-operate as this is serious issue and assured that it would be taken up to Transport Department of Maharashtra Government very soon.

- Transporter representative highlighted the issue of congestion, because of which trade is suffering and also penalised in terms of ground rent. Chairman informed that this is because of double digit growth and

suggested to deployment of additional personnel and resources on evacuation side.

Other issues:

- MANSA representative asked about dredging plan to facilitate berthing of vessels with 16 meter plus draft. In reply, Harbour Master informed that the maintenance dredging is being carried regularly as per plan.
- MANSA representative informed that presently no passes are issued by CISF after 05:30 PM and requested that pass section availability should be made 24x7 to attend the vessel related activities in emergency.
- CGM(PPD) informed that GTI to maintain the traffic island in front of GTI Central Gate.

Meeting ends with a vote of thanks.

ANNEXURE – I

List of Participants who attended Port Customers' Meeting held on 15th October, 2025, at 1530 hrs. at Administration Building, Sheva.

Sr No	Name	Organization
1.	Shri Unmesh Wagh, IRS, Chairman	JNPA
2.	Shri Girish Thomas, CGM (Traffic)	JNPA
3.	Shri Vaidyanathan, CGM (PP&D)	JNPA
4.	Shri Manisha Jadhav, GM (Admn & Secy)	JNPA
5.	Shri Surash Babu, CGM (M&EE)	JNPA
6.	Shri Shashikant Jadhav, Harbour Master,	JNPA
7.	Shri S K Kulkarni, DGM (Traffic)	JNPA
8.	Shri Ravi D. Rao, Sr. Manager (Traffic)	JNPA
9.	Shri B. M. Koli, Manager (Traffic)	JNPA
10.	Shri Ajay Moghe, Sr. Director	DP World
11.	Shri Harendranath, DGM	DP World
12.	Shri Sachin Parab, Head (Planning)	GTI
13.	Shri. Anirddha Lele, CEO	NSFT
14.	Shri Anil Narayanan, COO	NSFT
15.	Shri Raja Mitra, Terminal Head	NSDT
16.	Shri Gopakumar Pillai, HOD (Ops)	NSDT
17.	Shri Vinay Patel, CFO	BMCT
18.	Shri Jayesh Patel, DGM	BMCT
19.	Shri Sunil Vaswani, Executive Director	CSLA
20.	Shri Baxi Md. Hanif, GM (Ops.)	CSLA / MANSA
21.	Shri Manish Kumar, DGM	CSLA / MANSA
22.	Shri Narendra Mistry, DGM (MSC)	MANSA
23.	Shri Satish Durne, GM (MSC)	MANSA
24.	Shri Rajendra Khaire, Sr. GM	CONCOR
25.	Shri Sunil Mulik, Secretary	RCTWA
26.	Shri Amit Potdar, Member	NSCOWA

27.	Shri Sanjay Shingote,	BCBA
28.	Shri Ganpat Korade, VP	BCBA
29.	Shri Umesh Grover, Secretary General	CFSAI
30.	Shri S Srinivas, VP	CFSAI
31.	Shri Vijay Kumar N, CFO	CFSAI
32.	Shri Kiran Kamath, Sr. Manager	Adani Logistics
33.	Shri Anirudh B., HOD (Ops)	Maersk
34.	Shri Vineeth Xavier, AVP	JJLTPL
35.	Shri Shiv Kumar, Sr. Manager	BPCL
36.	Shri A. S. Murthty, Sr. Manager	BPCL